

QUALITY POLICY STATEMENT

Greensley Limited (the 'Organisation') is dedicated to delivering defect-free products and services that meet our customers' needs on time and within budget. We are committed to maintaining a Quality Management System (QMS) that satisfies the requirements of ISO 9001:2015.

This policy supports our strategic direction and provides a framework for setting, monitoring, and reviewing Quality Objectives.

Our Commitments:

- 1. Customer Excellence:** We are committed to determining, understanding, and consistently meeting the requirements and expectations of our customers. Our goal is to enhance customer satisfaction through the effective application of our system.
- 2. Continual Improvement:** Management aims to foster a culture of continuous improvement. We constantly monitor our quality performance through internal audits, data analysis, and management reviews to ensure the effectiveness of the QMS.
- 3. Compliance and Responsibility:** We commit to satisfying all applicable statutory and regulatory requirements. Furthermore, in line with 2015 best practices, we have considered the relevance of climate change and environmental sustainability within our operational context and interested parties.
- 4. Risk-Based Approach:** We utilize risk-based thinking to proactively identify risks and opportunities. This ensures we can mitigate potential failures and capitalize on opportunities to enhance product quality and service delivery.
- 5. Leadership and Engagement:** Top management accepts accountability for the effectiveness of the QMS. We ensure that this policy is communicated, understood, and applied within the Organisation, and that all employees are competent and empowered to contribute to the effectiveness of the QMS.

Review and Availability: This policy is reviewed for continuing suitability. It is available to all members of staff as documented information and to relevant interested parties upon request.

Authorisation

Date of Issue

2025-08-23

Date of Next Review

2028-08-22

Signed



Print Name

R. FRANKLIN

Director